



Customer Performance					
	Best	Planned	Actual	Detail	Color
Total Calls Presented	148	88	194	192	165
Average Talk Times	02:40	04:22	04:16	03:54	04:54
Number Of Calls In Queue	8	4	5	1	2
Longest Time In Queue	00:18	02:23	00:12	00:01	00:10
Agents Available	0	0	0	0	0
Abandoned Calls	40	40	38	33	39

X-Send

What it is: A software solution that allows users to broadcast messages to IP Phone from their PC browser.

Use X-Send to send a Text to your IP Phone community!

Benefits:

- It's quick.
- It's very easy, no training.
- It's effective.
- It can be discrete.
- It doesn't require message store.
- Save storage on wasted, generic email

